

THE PANT-n-PURR INN HOME AWAY FROM HOME CONTRACT

This Agreement and the supplements referred to herein shall apply to **all visits** by your pet to The Pant-n-Purr Inn, located on White Sands Missile Range, NM.

1. **Animals.** We will only accept dogs and cats into our facility. Other animals such as Birds, Fish, Guinea Pigs, Rats, Gerbils, Snakes, Turtles, and any other exotic animals will not be accepted.
2. **Services.** We agree to provide specific services to your pet as indicated on the service document that will be filled out with each visit. We exercise reasonable judgment in all circumstances as we provide the services.
3. **Payment for Services.** You agree to pay for the services provided for your pet during each visit at the rates set forth. Charges will begin the day you leave your pet. If your pet arrives after 1400 hours, charges begin the next day. In the event your bill is not paid at time of checkout, you will be held liable for the charges, and Pant-n-Purr reserves the right to collect any unpaid balances.
4. **Reservations.** Reservations will be accepted but not guaranteed without verification of Pant-n-Purr requirements.
5. **Cancellations.** If you need to cancel your reservation, please do so at least (3) days prior to your arrival date. The Pant-n-Purr Inn reserves the right to charge late cancellation fees. If owner does not cancel or is a "no show", they will be responsible for 1 night of boarding.
6. **Emergency Contact.** You must provide an adult over the age of 18, as your emergency contact. It must be someone other than the pet parents. If we cannot reach you, you authorize us to contact the individual to have full and complete authority to make decisions on behalf of you and your pet.
7. **Emergencies.** In the event of an emergency, every effort will be made to contact you or your emergency contact to retrieve your pet. You agree that in the event nobody is contacted you authorize The Pant-n-Purr Inn at its sole discretion to transport and/or make temporary alternative arrangements to house and care for pet until you or your emergency contact can retrieve pet.
8. **Check In and Check Out.** The Pant-n-Purr Inn is open for check in and check- out, M-F from 0600-0800 and 1500-1800. If you wish to pick up your pet on Saturday or Sunday, you must be there at either 0800 or 2000 hours, otherwise a \$5.00 weekend fee will be added to your invoice. If you choose to daycare your pet M-F, you must be there to pick your pet up by 1800, otherwise a \$5.00 late fee will be assessed for every hour up to 2000. After that your pet will be considered boarded for the evening and you will be responsible for a full boarding day, and will have to pick up your pet the next day. If special arrangements are needed they must be made at time of drop off. We may require a government issued ID before releasing pet as we want to make sure we only release your pet to you, your emergency contact or whomever you designate to pick up your pet.
9. **Pet Health and Behavior.** We reserve the right to refuse a pet at check in for any reason, including but not limited to, pet appearing sick, injured or in pain, or that its behavior could jeopardize the health and safety of other pets or our staff.
 - a) No pet can stay unless he/she is healthy and we have verification from a licensed veterinarian that all vaccines are current and have been given.
 - b) If at any time your pet has been found to have fleas or ticks, we may provide appropriate treatment at your expense.
 - c) We may accept older pets or pets with chronic conditions, but we are not equipped to care for acutely sick pets or aggressive or biting pets.
 - d) You represent that to the best of your knowledge your pet has not been exposed to rabies, distemper, or parvovirus within the last 30 days prior to their stay with us.
 - e) If your pet has been treated for a contagious illness we cannot accept your pet for a least 2 weeks following completion of treatment prescribed by a licensed veterinarian.

YOU ACKNOWLEDGE THAT WE WILL CONTACT APPROPRIATE AUTHORITIES IN THE EVENT YOUR PET BITES ANOTHER PET OR A HUMAN.

10. **Contact with Other Pets.** While your pet is here with us, he/she may come in contact with other pets. Every effort will be made to ensure the safety of our guest by enforcing rules set forth by The Pant-n-Purr Inn.

You acknowledge that in the unlikely event your pet is injured by another pet, **YOU HEREBY RELEASE THE PANT-n-PURR INN AND F&MWR FROM ANY LIABILITY FOR SUCH INJURY.**

If your pet injures another pet, you will be solely responsible for any injury to the other pet as well as your own, and **YOU HEREBY RELEASE THE PANT-n-PURR INN AND F&MWR FROM ANY LIABILITY FOR SUCH INJURY.**

Communicable diseases: all pet coming the Pant-n-Purr are required to be vaccinated. However, it is still possible for a pet to become ill even though they have been vaccinated. This is not due to any circumstance or condition at Pant-n-Purr and you agree that Pant-n-Purr is not liable for any illness suffered by your pet during or after its stay, including but not limited to Tracheobronchitis (Kennel Cough).

11. **Pets Not Picked up on Departure Date.** In the event your pet is not picked up by the agreed upon departure date, it will be to the sole discretion of The Pant-n-Purr Inn and F&MWR to extend services, until you arrive to pick up the pet. At this time you will be responsible for the extra daily charges incurred. If the pet is determined to be abandoned by the owner, The Pant-n-Purr Inn will implement regulations set forth by the State, Federal and US Army Laws.

12. **Abandoned Pet Procedure.** Services with the exception of medication that is a necessity for the pet and basic services will be terminated immediately. If pet is still not picked in a reasonable time period, we will send the pet with Animal Control to be taken to a county shelter at the owners expense, for their disposition. **YOU RELEASE THE PANT-n-PURR INN AND F&MWR FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.**

13. **Your Representations to us.** You represent to us that you are of sound body and mind to enter into this agreement with us and that all of the information is true to the best of your knowledge.

To the best of your knowledge all vaccinations, illnesses, and behaviors have been disclosed.

You further agree to indemnify and hold us harmless, from and against all loss, damage or expense, including any attorney fees, resulting from misrepresentations by you or your emergency contact or resulting from your Pet's stay including and without limitation, any person claiming to be the owner of your pet or any person claiming damage or injury from your pet.

14. **Miscellaneous Provisions.** This written constitutes our entire and only agreement and there is no oral agreement or understandings except as provided for herein.

THIS AGREEMENT SHALL BIND US AND OUR ASSIGNS AND YOU AND YOUR HEIRS AND ASSIGNS.

The law that applies to the agreement is the law of the State of New Mexico. If there are any disputes that result in litigation, the courts of the US Army and/or State of New Mexico have exclusive jurisdiction.

15. **Personal Items.** Do not bring items of value with your pet to The Pant-n-Purr Inn as we are not responsible for said items if they are lost or stolen.

16. Definitions. The terms throughout this agreement are as follows; “We” and “Us” shall mean The Pant-n-Purr Inn and F&MWR. “You” and “Your” shall mean the pet parent(s) signing this agreement. “Pet” shall mean the dog or cat staying at The Pant-n-Purr Inn and “your Pet” shall refer to the Pet(s) designated by the pet parent in this agreement.

You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

Printed Name

Signed Name

Date